

Muss Family Dentistry Is Open!

COVID-19 Patient Information

You may be concerned about news of the coronavirus (COVID-19) and its implications for your health and that of your loved ones. Your safety and well-being are our top priorities. We are taking all necessary measures and precautions to protect the safety of our patients and staff.

In response to COVID-19, we have implemented the following protocols in addition to our standard rigorous sterilization and infection control and prevention protocols:

1. Ultraviolet (UV) light sterilization of all surfaces prior to the arrival of patients.
2. Hand sanitizing stations are located next to entrances, including the office entrance. Extra-strength hand sanitizer must be used by patients and staff prior to touching any door handles.
3. All patients and staff will have their temperature digitally scanned upon arrival. Any patients presenting with a fever, cough or flu-like symptoms will be asked to reschedule their visit, while any staff presenting with any of these symptoms will not be allowed to work.
4. The Centers for Disease Control and Prevention (CDC) recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain. All patients, regardless of symptoms, should wear a face covering at check-in and keep it on until they are examined.
5. No one will be permitted to wait in the reception area. Please make arrangements ahead of time for your transportation. Anyone accompanying a patient to an appointment must wait outside the office, preferably in their vehicle. Patients can meet their rides in the parking lot.
6. All patients will be taken into an operatory upon arrival.
7. If we are running behind schedule, we will contact you to notify you of the appropriate arrival time.